

## **ADDENDUM NO. 1**

**Kansas City Area Transportation Authority  
1350 E. 17<sup>th</sup> Street  
Kansas City, Missouri 64108**

**Quality Assurance Services  
Project #16-7035-20**

**Issue Date: December 9, 2016**

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This Addendum is hereby made a part of the Bidding Documents and Project Documents to the same extent as if it was originally included therein and is intended to modify and/or interpret the bidding documents by additions, deletions, clarifications or corrections. The Contractor shall acknowledge in the proposal the receipt of this Addendum.

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### **GENERAL INFORMATION**

#### **Proposer Questions, Comments & Requests**

1. The RFQ requires monthly reports by agent and by call center representative. What is the difference between an agent and call center representative?  
**A. There is no difference in agent and call center representative. The KCATA is requesting monthly reports by agent separated by call center.**
2. Can auto liability and pollution insurance coverage be waived for this RFQ as there is not transporting involved in this RFQ?  
**A. Yes it will be removed in the final contract with the awarded vendor.**
3. Who is the current contractor?  
**A. The current contractor is Alphapointe.**
4. What is the current price per call?  
**A. Price per call ranges from \$2.00 - \$4.00.**
5. What is the budget for this project?  
**A. Budget information is not available for this procurement. Services are provided on an as needed basis therefore, the contract will be a "Not-To-Exceed" amount.**

6. Does this contract require a written proposal or just the pricing sheet?

**A. No written proposal is required, only the pricing sheet. However, vendors may submit information about the company and service for informational purposes only.**

## RECEIPT OF ADDENDA

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**Kansas City, Missouri 64108**

**Quality Assurance Services**  
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Proposers shall return this **RECEIPT OF ADDENDA** form when submitting their bid. The form shall be signed and dated by an authorized representative of the firm. Failure to submit this form may deem the Bidder non-responsive.

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*We hereby acknowledge that the Addenda noted below have been received and all information has been incorporated into the Invitation for Bid as required.*

Addendum #1 Dated \_\_\_\_\_ Date Received \_\_\_\_\_

Addendum #2 Dated \_\_\_\_\_ Date Received \_\_\_\_\_

Addendum #3 Dated \_\_\_\_\_ Date Received \_\_\_\_\_

Company Name \_\_\_\_\_ Date \_\_\_\_\_

Address/City/State/Zip \_\_\_\_\_

Authorized Signature \_\_\_\_\_ Printed Name \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_