

### **MetroFlex Is Service Upon Request!**

MetroFlex will pick you up and take you to your destination. In some cases, you may get service right at the door!

### **How Do I Request Service?**

Simply call (816)346-0346, 24 hours in advance. Let the MetroFlex agent know the time you wish to leave or arrive at your destination. The agent will schedule your trip and give an exact pickup time. Please allow up to 10 minutes after your scheduled pickup time.

### **Requested Service**

**WEEKDAYS:** Service upon request is scheduled Monday through Friday from 6:10 a.m. to 9 p.m.

**WEEKENDS:** You can request service on Saturday from 8:30 a.m. to 7:30 p.m. and on Sunday & Holidays from 10 a.m. to 6 p.m.

You can request personalized service anywhere within the MetroFlex service area bounded east/west by Burlington Ave. and Chouteau and north/south from East 12th Ave. to 32nd Street. (See map.)

### **“Standing Order” Service**

For trips to the same location at the same time daily, weekly or monthly, you can set up a “Standing Order.” All it takes is one call to (816) 346-0346. Tell the agent you wish to be a regular rider on MetroFlex. Your trip will be automatically scheduled – no need to call each time.

### **But please...**

Let us know if your plans change. Canceling your trips as early as possible will enable other customers to take advantage of this special service. (Repeated failure to show for reserved trips will result in the loss of “Standing Order” privileges).

### **Fare Information**

The NKC MetroFlex is only 25 cents a trip. Children 5 and under ride free.

### **Transfers**

You may transfer to other Metro routes. Upon boarding the MetroFlex bus, pay the total required fare for those routes (full, express or reduced fare) and request a transfer. Transfers are good two hours or a maximum of three transfer trips.

**816-346-0346**

Light blue area on map indicates service area.