

## 252-Lee's Summit MetroFlex - Monday through Friday

### **How to Use MetroFlex**

The MetroFlex offers requested curb-to-curb service Monday through Friday.

### **How Do I Request Service?**

Simply call (816) 346-0346, 24 hours in advance. Let the MetroFlex agent know the time you wish to leave or arrive at your destination. The agent will schedule your trip and give an exact pickup time.

### **Requested Weekday Service**

Service upon request is scheduled Monday through Friday from 7:30 a.m. to 5:30 p.m. You can request personalized service anywhere within the MetroFlex service area on the map. Just call (816) 346-0346 and tell the MetroFlex agent your pickup location, time you wish to travel and destination. The agent will then give you an exact pickup time.

### **Standing Order Trips Guaranteed!**

For trips to the same location at the same time daily, weekly or monthly, you can set up a “Standing Order.” All it takes is one call to (816) 346-0346. Tell the agent you wish to be a regular rider on MetroFlex. Your trip will be automatically scheduled - no need to call each time.

### **But please...**

Let us know if your plans change. Canceling your trip as early as possible will enable other customers to take advantage of this special service. (Repeated failure to show for reserved trips will result in the loss of the privilege of standing orders).

### **MetroFlex Rider Tips**

When you're all set and ready to start riding the Flex, here are some helpful tips you should know that will ensure your trip is a smooth one:

- Plan to be ready for the Flex's arrival at least five minutes before your scheduled pickup. (Allow 10 minutes after your scheduled time for pickup.)
- MetroFlex drivers will pick you up as close to the door as possible.
- When you call to schedule your trip, please tell the agent if you live on a cul-de-sac. This will help the agent determine the best pickup point.
- Always be sure to contact the MetroFlex agent as early as possible when cancelling your trip.

# 816-346-0346

Light blue area on map indicates service area.